SECTION 2: INTAKE

CHAPTER 4: INVESTIGATION RESPONSE

ATTACHMENT F: SAFETY ANALYSIS AND RISK ASSESSMENTS

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# SAFETY ASSESSMENT VERSUS RISK ASSESSMENT

It is important to understand the difference between a safety assessment and risk assessment. Safety is something that can be controlled, while risk is something that must be fixed. If a child is not safe, then immediate steps must be taken to assure that the child is made safe. If the child is at risk of abuse/neglect, it may or may not mean that the child is currently safe. Risk must be addressed, but unless safety is a concern, risk can generally be addressed over time rather than immediately. Safety interventions are not expected to provide for rehabilitation nor do they generally result in changed behaviors. Intervention to reduce risk would be expected to result in long-term behavior changes.

#### SAFETY ASSESSMENT

One of the first decisions that Children's Division (CD) staff must make when receiving and intervening in a child abuse/neglect report is the safety of the child. Child safety must be assessed from the initial call to the hotline and then periodically throughout the Division's involvement with the family. There are certain prescribed times when this analysis of safety should occur but it must also be recognized that staff should be making a decision on safety every time they speak with the child or the family. Staff must recognize the role of the safety analysis, the key steps in assessing safety and how to determine if a child is safe. If it is determined that a child is not safe then staff must implement an appropriate intervention that will result in safety.

# **SAFETY - DEFINITION**

For purposes of a safety assessment the following definition will be used: A child is considered safe when an analysis of all available information leads to the conclusion that the child in his/her current living arrangement, is not in immediate danger of moderate/serious harm, and no safety interventions are necessary.

The key terms in this definition of safety are:

- Analysis of all Available Information Staff must have the skills, knowledge
  and understanding of safety in order to be able to determine when they have
  sufficient information to decide if a child is safe. If there is any question whether
  the available information is sufficient to make that decision then more information
  must be obtained.
- Immediate Staff must assess whether the child is currently in a dangerous situation or may be in the immediate future. The immediate future is the period of time between this point and the next time a professional skilled in assessing safety will see the child or family.
- **Moderate/Serious** Staff must be able to determine if the child's life or health may be in danger unless immediate safety steps are taken.
- Safety Interventions Staff must know what interventions are available and appropriate if it is determined that a child is not safe. No intervention would be identified only when the child is safe.

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Related Subject: Section 2, Chapter 5, 5.4: Assessment of Safety

#### **OPTIONS TO HELP ENSURE SAFETY:**

- In-home services;
- Removal of the person responsible for the unsafe conditions;
- Voluntary placement by the parent of the child in another setting; or
- Court removal of the child

### **RISK ASSESSMENT**

This attachment provides guidelines for assessing risk (of harm) to a child and whether or not he/she is safe and unlikely to be harmed by abuse or neglect in the near future. The investigator must focus on assessing the potential risk in terms of the likelihood that the responsible caretaker, through active or passive means, will harm the child so that his/her safety/well-being is endangered.

Assessment of risk begins at the point a CA/N report is made and permeates the entire Family-Centered Service (FCS) process. In order for the Family-Centered Service process to be effective, it must be related to the original risk assessment.

Related Subject: Section 2, Chapter 5, 5.5: Assessment of Risk

In examining the steps in the Family-Centered Service casework process and the risk assessment emphasis at each step, the following principles, articulated by Wayne Holder with ACTION for Child Protection, are important:

- When a case is identified, risk exists. That risk will increase, remain the same, decrease or cease to exist depending on what happens through intervention;
- Therefore, the risk is a continual issue;
- Risk may be controlled after investigation, however risk does not go away until the sources of the risk are altered;
- Given proper intervention by Family-Centered Services, risk, once identified, moves from high to low before the case is closed;
- Risk assessment is an activity that permeates the entire FCS process;
- There are certain critical assessment issues that correspond with the FCS decision points;

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- The report from the community which may represent identified concern for risk;

- At intake, FCS must ascertain the urgency of the risk;
- During investigation FCS decides about the safety of the child at risk;
- As FCS completes its diagnosis, it is determining the origin and extent of the risk;
- Case planning represents the development of strategies to respond to and reduce the risk;
- Service provision represents the efforts to reduce risk. (Services needed to reduce and/or eliminate high risk factors should be initiated immediately to prevent out-of-home placements);
- Case review and closure identifies contingencies or conditions which suggest risk is being reduced or that risk has been sufficiently reduced to warrant closure.

Risk assessment requires effective interviewing and assessment skills, as well as clear analytical judgment. No risk matrix or computerized decision-making program will be able to replace worker judgment and a thorough assessment of child and family functioning. Consequently, professional risk assessment is dependent upon the Children's Services Worker applying the following "practice principles":

- ASSESS ALL AREAS OF RISK. Take the time as part of your investigation to assess the extent to which there are risk factors in any of the areas, i.e., child, parent/alleged perpetrator, family, maltreatment, and intervention.
- BE ALERT FOR ESPECIALLY SERIOUS RISK FACTORS. Certain types of risk factors may raise the likelihood of future or serious child maltreatment compared to others. Such factors include:
  - Previous child abuse or neglect history with the Division;
  - Serious substance abuse by the alleged perpetrator or parent;
  - Unwillingness or inability of non-maltreating caretaker to protect the child;
  - Injuries are located in the head, face, or genital areas;
  - Nature of the maltreatment is sadistic, excessively violent, or bizarre;
  - Caretaker exhibits violent temper outburst;
  - Domestic violence present in the home;

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- Parent or alleged perpetrator denies what is clearly an abusive incident, or justifies his or her behavior; and,

- The family lacks a telephone and is extremely isolated, either geographically or socially.
- BE AWARE OF RISK FACTORS THAT MAY INTERACT IN A DANGEROUS MANNER. Many risk factors may combine to produce a potentially dangerous situation. Workers should be sensitive to those "Explosive combinations" as they may result in a high risk situation (Holder and Corey, 1987). For example, in assessing a report of excessive use of corporal punishment, a worker discovers that the alleged perpetrator (the father) was recently laid off and is drinking excessively on weekends. In this case there are three risk factors operating in a combined way to produce high risk of future child maltreatment.
- EXAMINE THE NATURE OF THE RISK FACTORS. How long have these risk factors been operating? How severe are they? How controllable are they from a parent, worker, or child point of view? Risk factors that are long term and relatively uncontrollable generally signal a higher level of risk.
- ASSESS FAMILY STRENGTHS AND RESOURCES. While risk assessment is
  essentially a negative process, workers should be examining family strengths
  which are resources that may be used to counteract the risk factors present. For
  example, do the parents care about the child, have relatives or neighbors
  available to them in a crisis, and other coping mechanisms? What social support
  networks of the family can be mobilized with parent or worker action? The
  assessment process is not complete until the worker has tried to identify specific
  family strengths or resources that could be used to address the risk factors
  identified.
- EXAMINE THE OVERALL LEVEL OF RISK TO THE CHILD OR ADOLESCENT WITHIN THE TOTAL CONTEXT OF RISK FACTORS, FAMILY STRENGTHS AND AGENCY RESOURCES. Risk assessment requires that the total ecology of the child's environment be examined, including all the various risk factors, family strengths, family resources, and the degree of services or support that the worker/agency can provide during the investigation and later, if necessary.

While it may be easy to identify various risk factors, it is more difficult to determine the overall level of risk in a case situation. Determining whether a case is low, intermediate or high risk is a complex decision-making process where the worker considers the following conditions or criteria:

- Number of risk factors (How pervasive are they);
- Severity of risk factors (How severe?);
- Duration of risk factors (How long have they been present?);

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Parent or child's ability to control risk factors;

- Family strengths and resources; and,
- Ability of worker agency to provide necessary services (Holder and Corey, 1987)
- USE BEHAVIORALLY SPECIFIC TERMS TO DOCUMENT RISK FACTORS. In identifying child, parent, family and other risk factors, it is important to use behaviorally specific terminology and record observations in as factual a manner as possible. For example, avoid the use of social work or psychiatric jargon such as "poor impulse control," "multi-problem family," "resistant," of "low self-esteem." These and similar terms represent GLOP (Generalized Labeling of People), and are open to many different interpretations (Kinney, Haapala, and Gast, 1981).

Use behaviorally specific language instead, such as: "the mother cried during 20 minutes of the hour long interview and said she felt overwhelmed by her situation" (depressed), or, "the parents refused to go to the parenting class and said they didn't have any problems with beating their child with a strap" (resistant), or, "the family has no utilities, food, and both parents are unemployed" (multi-problem). Use of behaviorally specific terms result in a more accurate description of the situation and increase the validity of your risk assessment and case documentation.

- GATHER EVIDENCE. As a part of the investigation, the worker will gather
  evidence to support his/her investigation conclusion and assessment of risk to
  the child(ren). In addition, evidence is critical to juvenile and criminal court
  proceedings held as the result of child abuse/neglect incidents.
- RISK ASSESSMENT SHOULD PROVIDE THE FOUNDATION FOR THE CASE PLAN. Child, parent or family conditions that necessitated PS intervention should be the focus of the case plan so that once the family is functioning at a minimally acceptable level, the case can be closed and the family referred to follow-up services in the community, if necessary. In other words, case plans should incorporate treatment objectives that specifically address the risk factors present in the case in such a way that once the objectives are met, the case can be closed.

Risk Assessment and Case Planning Principles are as follows:

- The investigation should identify specific risk factors that must be addressed to ensure long term well being and lower the probability of child maltreatment ("risk");
- Case plans should use measurable, behaviorally specific objectives that address the central factors or family conditions that pose risk to the child(ren); and,

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- The case should be able to be closed once the risk factors are sufficiently addressed, and child, parent or family functioning improves.

SUMMARY. Risk assessment is dependent upon using careful interviewing skills
to gather information from victims, siblings, caretakers, and collateral contacts.
Child, parent and family functioning should be assessed and a variety of factors
weighed in conjunction with family strengths and resources. Supervisor
consultation is essential, and a multi-disciplinary team should be used whenever
necessary and available.

The risk assessment guidelines are summarized as follows:

- Assess areas of risk;
- Be alert for especially serious risk factors;
- Be aware of risk factors that may interact in a dangerous manner;
- Examine the nature of the risk factors;
- Assess family strengths and resources;
- Examine the overall level of risk to the child or adolescent within the total context of risk factors, family strengths and agency resources;
- Use behaviorally specific terms to document risk factors;
- Gather evidence; and,
- Risk assessment should provide the foundation for the case plan.

These risk assessment guidelines were adapted from the <u>Utah Child Protection Services Risk Assessment Project: Dissemination Manual,</u> Utah Department of Social Services and Utah Child Welfare Training Project (1987), Graduate School of Social Work, University of Utah, Salt Lake City Utah. Reprinted with permission.

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